

WILDCARE QUEANBEYAN INC

MISSION

To Rescue, Raise, Rehabilitate and Release Native Australian Wildlife

STRATEGY

We will achieve our mission by:

- developing and maintaining a membership of dedicated volunteers;
- training our members in the appropriate care of native Australia wildlife and ensuring that we maintain the best standards of care;
- maintaining accreditation from the National Parks and Wildlife Service (NSW);
- building productive links with our stakeholders which include: government agencies (local, state and commonwealth); other wildlife groups in our region; and the general community;
- raising public awareness of wildlife issues through educational activities and public displays; and
- ensuring that the donations we receive are put to their most effective use in the rescue, rehabilitation and release of native Australian wildlife.

OUR COMMITMENTS

We will maintain a 24hr/day, 7days/week phone service to receive reports on sick, injured or orphaned native Australian animals.

- When receiving telephone calls we will be courteous and polite, acknowledging that the caller may be distressed;
- Any personal details we request of the caller will only be used to affect the rescue and treatment of the animal concerned and will not be used for any other purpose or reported to third parties unless required by law.

We will ensure that the best interest of native Australian wildlife is our primary concern.

- Animals will be assigned to carers based on their location, experience, the species of the animal and the carer's availability and resources.
- When a sick or injured animal can not be released back into the wild (eg. due to a terminal/debilitating illness or injury) we will promptly and humanely euthanase it so as not to prolong its suffering.

We will hold monthly meeting of our Management Committee to ensure that issues are promptly dealt with.

- The Committee will respond to all issues raised with it within six weeks.
- The Committee will deal with issues objectively, keeping the best interest of native Australian wildlife in mind at all times.

We will keep our membership informed of Committee decisions, training courses and activities, and issues concerning the care of native Australian animals through our monthly Possum Post newsletter.

We will endeavour to keep administrative costs to a minimum. We will ensure that donations and grants that we receive are directed to the care of native Australian animals.

We will respond positively to opportunities to meet with stakeholders – in particular with the National Parks and Wildlife Service (NSW) and other governing bodies.

OUR EXPECTATIONS

Callers understand that we are volunteers and that there is a limit on things we can do.

- Wildcare is subject to numerous pieces of government legislation including the National Parks and Wildlife Act.
- Wildcare relies on donations from the public and receives no recurrent funding from governments.

Carers accept that the animals in their care are a national resource and not to be treated as private property or pets. As such they should abide by the directions given by our animal care coordinators/committee.

Carers will obtain and maintain the requisite level of knowledge and skills in the best standards of care of native Australian animals.

Members will assist Wildcare to achieve its mission and commitments.